

ADVISORY COMMITTEE MEETING
ADRC
October 4, 2021



Meeting called to order: 1:05pm

Attendees:

1. Larry Grable	4. Natalie Monden
2. Aloyce Rachal	5. Kristy Madden
3. Kiera Pollack	6. Carrie Madden

Representing ADRC Team: Cosette Case; Brigette Wallman; Rhoda Alajaji; Mariella Freire-Reyes; and Keith Miller

Public Comments: Guest Joycelyn Smart-Sanchez from Blue Shield Promise introduced.

Welcome and Introduction of the ADRC Advisory Board of Directors and Staff

Approval of Last Meeting's Minutes: Natalie motions and Keira seconds. Minutes approved unanimously.

DISCUSSION:

Presentation by Cosette on ADRC Status and Recruitment

ADRC stands for Aging Disability Resource Connection. We're at the end of the first quarter, so we're about to submit our First Quarterly Report to the State, We have our core plan that we're trying to make progress on.

We had our Joint PASC and ADRC TeleForum with over 2,000 people. Laura Trejo was the key speaker and it was very successful. Long-term care is about making sure that individuals can stay in the community. PASC has monthly meetings about IHSS. Our goal is to streamline Long-term care services in Los Angeles. Clients need to be presented with options on how they can live in the community. We can provide that by creating a robust network of service providers. We want to build up individual service providers to the level where it's easier for them to do their job.

As part of this, we built up disaster preparedness this quarter. Brigette was leading the vaccination effort. And we distributed about 1,000 educational flyers throughout the community.

We also did a presentation at UCLA with the Muscular Dystrophy Community.

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We rehired our researcher SSG to keep tabs on the Community for us. We had a survey that we asked other ILCs and service providers to host for us.

We've been trying to find more new members/partners. We met with Saint Barnabas, and they are very interested in joining with us as extended partners.

We're resubmitting our application in the designation process later this month. Mariella has been leading in this effort.

Keith Miller announced that DOR has set up a meeting on Wednesday with the executive directors of the ILCs to create a countywide ADRC, which has always been their goal, and to get the groups designated.

Cosette said that they're moving from having county-to-county to statewide ADRC.

Keira asked what that shift will mean for our work.

Cosette said that that is still being hammered out. It makes sense to transition to countywide service because most long-term services are provided by the county.

Keira asked if there is one prevailing board over all the services.

Cosette said that maybe we can build on what we already have, but she doesn't know.

Keith said that the goal is to get the proper funding so that all the Triple A's, ILCs and 211s can do this work. To make it city/county wide; not just South-Central.

Mariella added that we hope all the ILCs will join as one group, not separate agencies countywide to seamlessly network.

Joycelyn said that, from the health plan perspective, we've been focusing on CALAIM and envelope services. She wants to discuss what health plans can do in this space. They've been speaking with Disability Advocate June Cales on what we can do to become more mindful when conducting our internal assessments. Are we taking away as many barriers as possible? We did find some gaps.

Cosette asked if there will be any more opportunities for us to work together.

Joycelyn said yes.

Cosette said that she would have a talk with Joycelyn in the future. We have to talk to healthcare providers as part of our designation process. Historically, the medical model hasn't been friendly with the disability community.

Larry said that now is the perfect time for ADRCs, ILCs and healthcare providers to work together.

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Carrie spoke about IHSS.

Everyone said that they were familiar with IHSS.

Carrie said that there may be an influx of more funding from Biden's Build Back Better Plan, but the funding for IHSS has dropped from a planned \$400B to a little over \$1B. Recipients can't find workers and we're in crisis mode. The pay is too low. People are stuck in their beds and/or forced into nursing homes. Also, many workers are quitting over EVV, the Electronic Verification System with GPS and electronic timecards. The PASC Registry of Workers has limited hours.

Carrie suggests that we might want to start a backup registry to PASC's that would be open after hours and on weekends.

Keith said that an ILC could do this. Maybe we can coordinate the ILCs.

Rhoda said that 211 brainstormed this at an ADRC meeting with CALIF, so we could take another look at the situation. We could find out from PASC and the 211s, how many consumers have access to apps and electronic devices so we could do it digitally.

Cosette said that we had some CARES Act money and spoke to Greg Thompson from PASC about the best ways to spend that money. We discussed having 211 help create a backup registry. 211 spent an enormous amount of time researching the creation of a registry. But we backed away from that because we thought there were better ways of spending that money. Now it seems worth revisiting that idea. Maybe we can think of a joint way for us to work together on this.

Cosette asked Carrie if she knows of any pending meetings coming up about this.

Carrie replied that there are many meetings going on every level, including the LA Board of Supervisors, with different approaches. She's hearing less ideas and more of a push for increased funding. We need to create a committee to discuss the ideas and push those ideas out. See who we can work with to get something done. Recipients feel frustrated and exhausted because it feels like no one is listening. She likes the website idea. She'd be happy to work with anyone here on this project.

Joycelyn said she'd be happy to help and asked what the PASC committee's recruitment strategy was to get workers.

Brigette said that she was using CARES Act funding with PASC to explore creating an enhanced after-hours backup registry service. She spoke to one of the leads in charge of recruiting people for the registry. They host weekly meetings on Zoom explaining how to get on the registry and what to do, qualifications, etc. It's very labor intensive. They have a hotline number, Monday through Friday, 8:00am – 5:00pm if you're any IHSS, so you can fill out the application and get enrolled after they vet you. They also host

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teleconferences maybe once-a-month where they try to recruit people and explain the back-up registry. Back-up workers receive \$18 instead of \$15.

Cosette recommends that Greg Thompson, the CEO of PASC, come and talk to our workgroup. But it's all a matter of public record going back to 2011 when they first had the charter on all of this. She can give you the information, but it's a 400+ page document.

Cosette likes the idea of a workgroup for this issue. Joycelyn, Keira, Brigitte, Natalie and Rhoda are interested in joining the workgroup. We'll send out a Doodle Poll to see when people are available.

Membership

Larry suggests that we step back and see where things are going before going wide.

Will hold off for now and see what happens in the upcoming meeting.

Summary and Action Items

Carrie said we need to form an IHSS Committee.

Larry said we might want to obtain Quickmatch Software. Several centers are using it. Brigitte says she has the link for that and it's doable.

Larry motions to form an IHSS Committee.

Natalie 2nds.

Motion carried unanimously with no abstentions or nos.

New Meeting: Next meeting will be in February. A Doodle Poll will be put out for the IHSS Committee.

Keith added that, regarding adding membership, this is a drawn-out process and it might be better to wait and to go ahead with what we have.

Natalie will encourage local waiver agencies to participate. A link was sent out to all the agencies asking people to participate with the ADRCs. She will send out invites so they'll know of the meeting and might participate.

Mariella suggested we recruit from South Central residents.

Larry motioned for the meeting to adjourn.

Natalie 2nded.

Meeting adjourned at 1:57pm.