For every elder abuse report, 24 go unreported.  

Types of Elder Abuse
- Physical
- Sexual
- Financial
- Emotional
- Self-Neglect
- Neglect
- Isolation from others

Report Fraud To These Agencies
- Los Angeles Dept. Consumer Affairs: (213) 974-1452 or www.dcba.lacounty.gov
- Federal Trade Commission: (877) 382-435 or www.ftc.gov
- Internet Crime Complaint Center: www.ic3.gov
- Consumer Financial Protection Bureau: (855) 411-2372 or www.consumerfinance.gov/older-americans
- Other Tips
  - Sign up for the “Do Not Call” list at (888) 382-1222. If a stranger or business/contractor/home repair calls, they are a scam and you should hang up.
  - To check credit card fraud or banking problems, call your bank and speak to a manager or call the number behind your credit card.
If you believe that you or someone you know is being abused or financially exploited, report it immediately to the Elder Abuse Hotlines below.

To report abuse or exploitation found at home:
Adult Protective Services
(877) 477-3646

To report abuse or exploitation at a nursing home, assisted living or board and care home:
Long-Term Care Ombudsman
(800) 334-9473
After hours crisis line
(800) 231-4024

About Reporting:
• You can make a report anonymously 24 hours a day, 7 days a week.
• You do not need to have proof that the abuse is occurring. Even if you suspect something, you should report it.

For more information or assistance about services for older adults and caregivers, contact us at:

City of Los Angeles
Department of Aging
221 N. Figueroa St., Ste. 500
Los Angeles, CA 90012

(800) 510-2020
(213) 482-7252
www.aging.lacity.org
Email: age.webinfo@lacity.org

For information on other common scams, visit:
Federal Trade Commission
www.ftc.gov

For information on scams, identity theft assistance, privacy and safer computing, visit:
www.onguardonline.gov

As a covered entity under Title II of the Americans with Disability Act, the City of Los Angeles does not discriminate on the basis of disability.

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